





ALWAYS AT YOUR SERVICE

„ALWAYS AT YOUR SERVICE“ - This is the main headline on our company website. This is also the behaviour attitude we always represent at Mellow Mood Hotels. The health, safety and well-being of our guests and team is always our top priority. To secure that, we have reviewed our strict measures and set up new procedures and routines in place, so that all of our guests can feel safe while staying at or visiting our 11 hotels in Budapest.

What we do at our hotels for securing the safety of our guests

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- We follow the guidelines and recommendations of local authorities
 - All hotels have been provided with information about COVID-19 and management instructions to setup new protocols
 - Increased focus on hand hygiene in all of our hotels
 - Increased cleaning and hygiene protocols
 - Regular disinfection of exposed surfaces such as door handles, card terminals and elevator buttons with anti-bacterial liquids
 - Offer disinfectant dispensers in public areas to our guests

Security precautions that anyone can take to protect themselves and others from COVID-19

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- Frequent hand washing
 - Have hand disinfection ready
 - Avoid unnecessary hand contact
 - Avoid touching eyes, mouth and nose
 - Cover the mouth with the elbow when coughing and sneezing
 - Keep at least one meter away from coughing or sneezing persons

At our hotels, hygiene and cleanliness are always prioritized. Our team members are trained to handle situations that may occur at our hotels and we have confidence in their abilities.

This information is valid until further notice and may be updated.

18.05.2020